

**From:** [Sunset Advisory Commission](#)  
**To:** [Trisha Linebarger](#)  
**Subject:** FW: Public Input Form for Agencies Under Review (Private/Before Publication)  
**Date:** Monday, November 28, 2022 7:40:31 AM

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**From:** Texas Sunset Advisory Commission <sunset@sunset.texas.gov>  
**Sent:** Sunday, November 27, 2022 5:56 AM  
**To:** Sunset Advisory Commission <Sunset.AdvisoryCommission@sunset.texas.gov>  
**Subject:** Public Input Form for Agencies Under Review (Private/Before Publication)

Submitted on Sun, 11/27/2022 - 04:13

Submitted by: Visitor

Submitted values are:

**Choose the agency that you would like to provide input about**

[Electric Reliability Council of Texas](#)

#### **Public Comments**

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#### **First Name**

Jessica

#### **Last Name**

Meadows

#### **Email**

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#### **City**

Hutto

#### **State**

Texas

#### **Your Comments or Concerns**

My households electric bill has only increased and the outlook doesn't look good with the highest bill over \$650. ERCOT is a charitable organization but I have yet to see any charitable assistance. Especially when I'm on the phone with TXU begging to keep the lights on. I've been a customer with TXU for at least 20 years. No loyalty customer support. My house's electric meter was replaced this year and It seemed as if that action saved over 15kWh every 15 minutes.

I also noticed an inconsistency meter reading done by TXU/ERCOT ranging from the reading updated the day after at various times ( like 6:18 not sure if it's military time, 8:21, 10:16 etc) which begs the

question, does that impact the difference of my bill?

Average billing is confusing as hell cuz I don't know how TXU gets the average. Especially when TXU stated on their website "With this program, you don't pay less or more. Over the course of the year, you'll pay the same on this program as you would if you weren't on the program. However, the payments are pretty even throughout the year, so it's easier to manage your budget"

I was told that average billing is hurting my household cuz I'm going over the average. Confused? Me too. The website also stats "A plan with 25% renewable energy" not sure how that benefits me. Even at 10.9\$ per kWh but actually comes to 15.9\$ per kWh my household bill is increasing.

We were cooking with headlamps to conserve energy. Living uncomfortably with no avail as the bills continue to increase. My households bill as of November 2022 is over \$1050.00

The TDU charges would make up almost half of my bill. Why can't it be a flat fee? My bills would be easier to look at, less stressful. The rising energy cost is impacting everyone in my households health, mental health, overall outlook on life. Please block my personal information on documents

#### **Your Proposed Solution**

Lower the kWh price. More programs to help especially for the visually impaired.

#### **Attachment**

[document 4.pdf](#) (67 KB)

#### **My Comments Will Be Made Public**

Yes